Welcome to Vessel Config, Mercury Marine's new product configurator. Vessel Config is specifically designed to help you make quick and easy selections for ordering necessary compatible parts and rigging when you're installing a Mercury Marine engine. This tool spares you from considerable research and gives you confidence that you're ordering compatible parts and rigging, whether you're equipping a new boat or repowering.

The configurator efficiently steps you through the process, asking you simple questions about the engine and the boat, and then generates a list of compatible parts to order. If you're not ready to place your order, you may save the configuration for future use. If you have already used Vessel Config for a particular application, just pull up a previous configuration, make any necessary changes, and submit the order.

Frequently Asked Questions

1. What products can I configure?

Engine families included in this version of Vessel Config:

- FourStroke 40hp 300hp outboards
- Verado L6 200hp 400hp outboards
- Verado V8 250hp 300hp outboards
- Pro XS 115hp 300hp outboards
- MerCruiser 4.5L/6.2L/8.2L sterndrives, inboards & tow sport engines

Engine families <u>not</u> included in this version of Vessel Config:

- Two-stroke / OptiMax engines
- 30hp and under FourStroke engines
- Jet Outboards / Sport Jets
- Verado L4 outboards
- Mercury Racing engines
- MerCruiser Diesel engines
- SeaPro engines

Product configurations included:

- Remote controls
- Harnessing and rigging
- Steering
- Displays and gauges
- SmartCraft accessories

Product configurations currently <u>not</u> included:

- Tiller handles
- Kicker configurations
- Dual Helm configurations

- Zero Effort controls
- Service parts
- Installation tools
- Propellers

2. Who do I contact with questions or comments?

You can contact your Mercury Account representative directly or questions and comments can be sent to mercurysales@mercmarine.com. Login Issues can be communicated by e-mail at mercnet.support@mercmarine.com or phone at 800-556-4327.

3. Can I place orders directly from this site? Can I pay with a credit card?

Yes, you can place an order from the "Save Configuration" screen within the product configurator. At this time, we are unable to process credit card payments thru our product configurator.

4. What screen resolution and browser are recommended for this site?

1280x720 is the recommended resolution size for this site. Google Chrome is recommended but Microsoft Edge, Internet Explorer and Mozilla Firefox will work as well. You may notice slight differences in styling and functionality between the various browsers.

5. Do I have the option of not adding all parts to the bill of materials (BOM)?

All parts selected during configuration will be added to the BOM. After the BOM is created and save configuration is selected, users can choose to update the order quantity on any parts they don't want included on an order or quote. Users can also increase quantities here.

6. Can a configuration be saved mid-session?

The site does not allow a session to be saved until all required questions are answered and a "Save Configuration" icon and bill of materials are displayed.

7. Is there a search button for saved configurations?

Currently you can search your configurations by selecting "Search" and building a report on the "Transaction Manager" or "Quotes" screen.

8. Why do I not see an option to configure a Joystick Piloting application?

Due to the complexity of Joystick piloting installations, customers must be pre-approved to purchase and configure these applications. Contact Mercury Marine to inquiry further on Joystick Piloting.

9. I do not see a specific boat model we make under the "Vessel Information" section; how can I get it added?

Contact your account rep to update your company's applicable boat brands and models.

10. Can I share a quote or configuration I have created?

Yes, configurations can be shared via email or exported to a PDF, CSV, or word document.

11. Why is the bill of materials not displaying after I have made some configuration selections?

A bill of material will only be generated after the required information has been selected. Refer to the constraint message on the bottom of each configuration tab for any required fields which have not yet been answered.

12. I selected "Create Order" but do not see my order. How do I know if it was completed?

Selecting "Create Order" will direct you to the "Checkout Review" screen in MercNET. If you do not see this page, please refer to the home screen on MercNET for your incomplete orders.

13. What is the application tab used for?

The engine application tab is designed to input the engine you want to rig but isn't automatically tied to our current end model system(s). Before you start a configuration please reference your sales listing to make sure the exact end model you want to rig is available. We do, however, make every attempt to keep an up-to-date shaft length to horsepower and control type combination. Also, our models change quite often and we may have engines in our pipeline that someone needs to rig but are no longer available for purchase. We will remove these options after a few months of no longer being available to purchase. Currently, you are not able to generate an end model/order the engine from this system; you can add items to your Mercnet shopping cart/order end models through your normal process. Please use the below as a potential engine rigging guideline:

40-150 HP > If you are rigging dual 115 or 150 Pro XS's you can select FourStroke and the rigging would be similar. In general, the rigging will be the same whether we have counters available at a given HP.

175 HP V6 > We do not have counter end models. If you are rigging dual mechanical 175's you can use a dual 150 and the rigging should be similar. We would be assuming you are rigging two standard rotations although the rotation shouldn't factor into the rigging. If you are rigging dual 175 DTS's you should be able to use a 200 or 225 as an alternative.

200 HP and up> We are attempting at listing the current end model rotations and shaft lengths. If you are not getting a specific rotation or shaft length it may not be available. Please be sure to check and make sure your desired control type is available also.